

Policy



Privacy Policy

We, Vopak Agencies, will respect and obey the privacy of any person/data subject and we will make sure that any and all personal data provided to us will be treated confidentially in accordance with the [GDPR \(EU Decree 2016/679\)](#) and in accordance with [Vopak's Customer Code](#). We take care of a proper security of its computer systems, offices and website in order to safeguard the privacy in accordance with article 32 GDPR.

The data will include the name, address, ID number, date of birth, place of birth, email address and if applicable phone number and car registration number.

The personal data received will be used for the performance of our agency duties for and on behalf of our principals, which will include the declaration of a ship with the relevant (port) authorities and any duties put on us in relation to the ISPS duties. The data will not be shared with any third party unless with the explicit confirmation of the interested party/data object or in case this is necessary for the fulfilment of the duties under the agreement.

The data will be kept in accordance with any statutory obligation of Vopak Agencies to keep data available. After the expiry of this obligation the data will either be returned or destroyed by us.

As indicated the GDPR will be applicable, meaning that any party interested/data object will be allowed to look into its data kept by us, request the amendment of its data or the removal of its data and the right to object to the use of its data. Any request pursuant to the above can be made to our Privacy Officer who will deal with your request in accordance with the GDPR. The Privacy Officer can be reached via email info.agencies@vopak.com.

In case the data object does not provide us with the data itself, the party providing the data to us will make sure that the use of the data will not be unlawful and will not be detrimental to the data object's rights. Vopak Agencies will not be responsible for any damages as a consequence of the fact that the party providing the information will not act in accordance with the terms of the GDPR. The party providing the information will in such a case hold Vopak Agencies harmless for any and all consequences as such. In any event the liability of Vopak Agencies will be limited to the amount of the agency fee that gave rise to the claim.

By providing us your data you give us permission to use and store the data.

Tjeerd van der Voorn
Managing Director Vopak Agencies